Medicare Policy Updates- Effective October 1, 2025

Please review the information below regarding recent Medicare policy changes.

Seating Policy Update

The qualifying ICD-10 diagnosis requirement has been removed from the seating policy; however, documentation must still demonstrate medical necessity.

Skin Protection:

- History or current pressure ulcer OR
- Absent or impaired sensation, or inability to perform a functional weight shift.

Positioning:

Significant postural asymmetries

With this change, diagnosis code validation through the Coding and Pricing check tool in Mobility Advisor will no longer be required. However, review of documentation is still necessary to ensure it supports medical need.

We are working with PGS to update criteria and remove diagnosis review for seating. Until this update is complete, if you receive a "not qualified" decision due to diagnosis only, please move forward with submission to Medicare.

Note: There is no change to the group 3 power mobility coverage guidelines.

Telehealth Extension

In Washington, D.C., a telehealth extension has been attached to the Continuing Resolution (H.R. 50801). Once the government shutdown ends and the bill passes, it's expected to move forward alongside the resolution. With strong bipartisan support, we are confident this bill will pass. In the meantime, our key partners—Integrated Clinic, Wheelchair Clinic, and Telehealth Evals—are continuing to book appointments at this time. They anticipate a smooth transition once the rules are reinstated, and we will continue to accept Telehealth documentation at this time. If for any reason Medicare denies a prior authorization request due to a Telehealth visit, please escalate this to your Division Funding Director for review.

ICD-10 Code Update: Multiple Sclerosis (G35)

CMS has completed its annual update to the ICD-10 code list, effective October 1, 2025, through September 30, 2026. The most impactful change for NSM is with **Multiple Sclerosis** (G35). This code is

now designated as a **parent code** with new subcategories for MS subtypes.

G35.A	Relapsing-remitting multiple sclerosis
G35.B0	Primary progressive multiple sclerosis, unspecified
G35.B1	Active primary progressive multiple sclerosis
G35.B2	Non-active primary progressive multiple sclerosis
G35.C0	Secondary progressive multiple sclerosis, unspecified
G35.C1	Active secondary progressive multiple sclerosis
G35.C2	Non-active secondary progressive multiple sclerosis
G35.D	Multiple sclerosis, unspecified

We are updating the ICD-10 list used by Mobility Advisor (MA) and making the following updates to client tables:

1. For clients with G35 attached and OPEN orders:

- Client records have been updated to G35.D.
- The funding team will update to a more specific ICD-10 code if appropriate, as open orders complete the delivery process.

2. For clients with G35 attached and NO OPEN orders:

- The G35 ICD-10 will be removed.
- When new work orders are created, MA will prompt if a diagnosis code is missing.
- During the review and verification of client demographics at intake, the diagnosis will be updated to the appropriate code.

Power Mobility Electronic Justification

Medicare released an article to provide clarity on power mobility electronics and accessories.

The article states that "if a beneficiary medically needs to only operate one of the powered seating systems through the drive control, then code E2310 would be appropriate. However, if the beneficiary medically needs to operate two or more powered seating systems through the drive control, then code E2311 would be used". Example justification for the through drive control may include decreased upper extremity strength and/or fine motor control, abnormal tone, decreased range of motion, finger and/or hand dexterity, need to operate seat function utilizing alternative drive controls such as head array, sip & puff or chin control, etc. Please ensure documentation includes medical justification. If there is not any medical justification for the thru-drive control, the no charge (switch control) option must be selected.

If there are three or more power actuators used on an SPO or MPO power chair or if an alternative drive control is used, then E2377 and E2313 are appropriate.

To review the full article click here.