



# QUALITY - TRAINING - IMPROVEMENT - PROCESS

## Payor Greenlight System - Notable

The Payor Greenlight System (PGS), called Notable is a tool that has been launched to assist in Funding Packet review. The system provides a Pre-Flight report for Medicare orders with HCPC codes: E1161, K0005, K0856 and K0861. This allows our Funding Team to have confirmation that the documentation that we are submitting is valid and supports all medical necessity and Dx criteria per Medicare guidelines.

## When an ABN is required:

- In the workorder, if an item is <u>not covered</u> or deemed <u>not medically</u> <u>necessary</u>, we must be securing a signed ABN.
- The item must be clearly documented in the Detail tab by entering "ABN" in the second HCPC box. This will alert Notable that a denial is expected.



This item will NOT be reviewed by Notable. The ABN will be reflected in the results document, making sure that HCPC codes remain unaffected by the review determinations.

#### Client Paid/ Supplier Upgrades:

When providing an upgrade, ensure the order is set up correctly so Notable can determine which HCPC codes need review.

#### **Key Considerations:**

Whether an upgrade is client paid, or supplier provided, it is essential the HCPCs are set up correctly in the detail tab

**HCPC box 1 = Supplied item** (what we are providing)

**HCPC box 2 = Qualifying item** (what the client qualifies for)



For more details, refer to the Booking an Upgrade Job Aid

## DO's

- Upload the Funding Packet using the dropdown to identify the payer and title "Funding Packet" (Ex. Funding Packet\_P1)
- Wait for the AI Funding Packet Review response before submitting to Medicare (for codes E1161, K0005, K0856, K0861)
- ✓ Use the **Coding and Pricing Check** tool for accuracy at C&P (prior to creating funding packet)
- Submit via the **web portal** except for ADMC for Noridian (\*Only use fax if the portal is down for multiple days)
- Review the response from Pre-Flight report carefully
  - If a <u>NOT Qualified response</u> is received do not submit until a qualified response received
  - If submission is required before qualification, document the reason in the work order notes.

### DON'T

Do NOT delete the funding packets when a <u>not</u> <u>qualified response</u> is received. This is required for review. Rename the funding packet as invalid. This allows for the new packet that is created to use the Funding packet title from the dropdown to notify Notable that a new packet is ready for review that includes new information.