Employee Job Aid

UKG Workforce Management Timekeeping - Ready

Introduction:

We are excited to transition to the enhanced timekeeping option within UKG. This new system is known as **UKG Workforce Management - "Ready."**

This job aid will walk you through the most important features for an employee utilizing the system. If you have any questions or difficulties, please feel free to contact Human Resources or Payroll and we will be happy to help. We will walk beside you as you become acclimated to the new tool.

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Key Dates:

September 17, 2022 – Organization wide, all employees begin to punch time in Ready.

October 7, 2022 – First payroll with time from the new system.

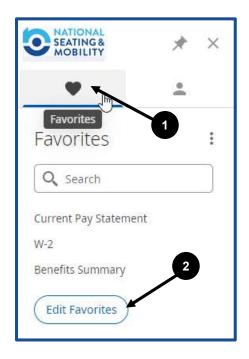
Key Contacts:

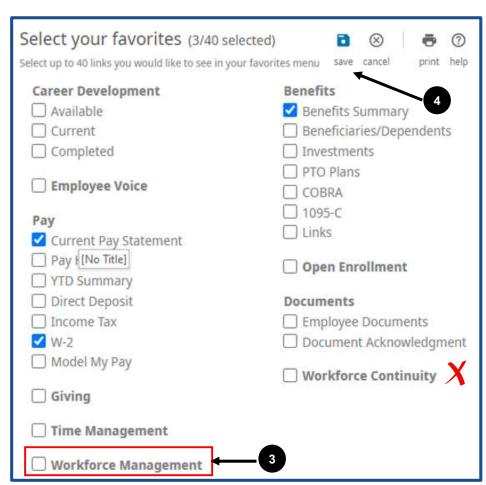
- Payroll: payroll@nsm-seating.com
- Payroll Leads: <u>Leslie.Hargis@nsm-seating.com</u> (423-756-2268 x0570) & <u>Holly.Chandler@nsm-seating.com</u> (423-756-2268 x0670)
- HR: HR@nsm-seating.com
- HR Lead: Katie.Xiong@nsm-seating.com or 423-355-8538
- **Regional HR Business Partners**: As always, please reach out to your regional HR Business Partner for assistance and guidance.

Adding Workforce Management as a Favorite & Dashboard Widget:

Step 1 & 2 - From your UKG menu, click the heart icon and then click to Edit Favorites.

Step 3 & 4– From the select your favorites page, check off **Workforce Management**. (Note, there is also a link called Workforce Continuity. You do not want the Continuity link.) **Save** your changes.

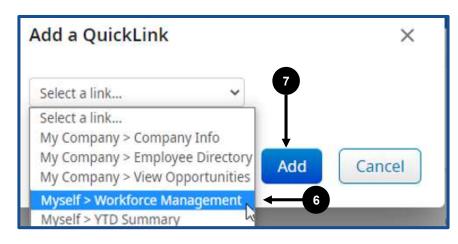




Step 5 – From the dashboard, click the Add button to add a new widget.

Step 6 & 7 - Scroll and select Myself > Workforce Management from the list. Click Add to save.



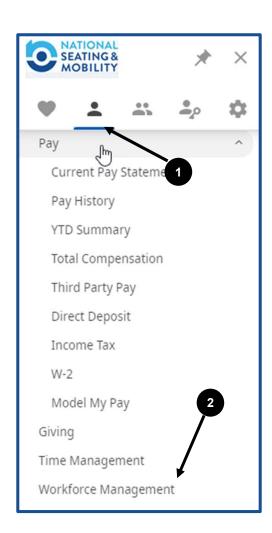


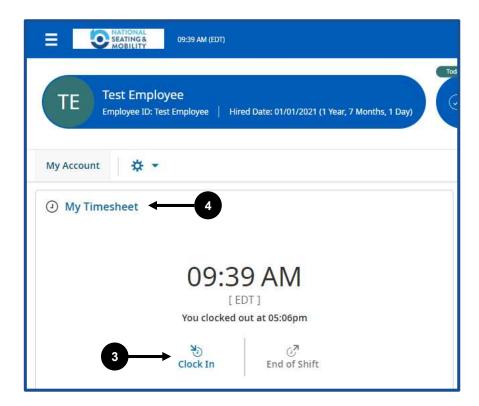
Navigation & Clocking in on the Web:

Step 1 & 2 - Navigate to Myself in UKG. Scroll down and click on Workforce Management.

Step 3 - From the dashboard, click Clock In or End of Shift to punch in or out accordingly.

Step 4 - Optional – Navigate to My Timesheet to see a history of your punches.





Note - The next logical punch should appear in **blue**, but the system will allow you to punch the other gray button.

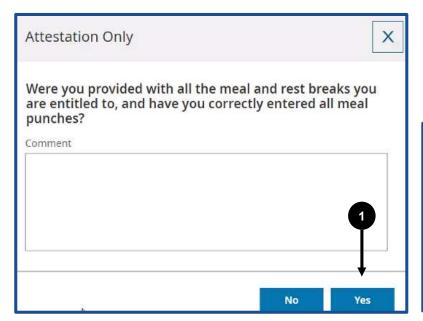
In other words, the other button is gray, but not "grayed out." You can accidentally punch in or punch out twice in a row. If you do, simply follow the directions on page 10 to request a punch change/correction.



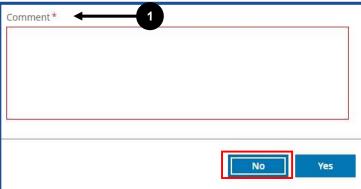
Attestations:

Step 1 - With every punch out, you will be asked to attest whether you have or have not received meal and rest breaks as appropriate. If you answer "yes," no comment is required.

If your answer is "no," you have not been provided meal and rest breaks, you are required to include a comment identifying the reason why you were unable to take your meal break or rest break.

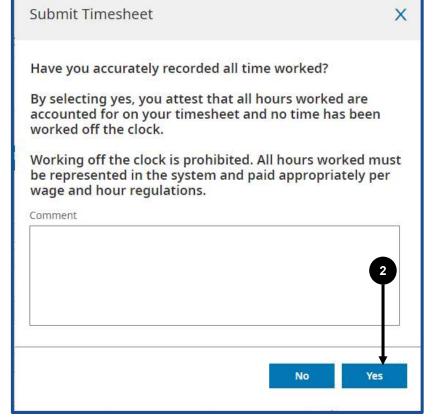


Note - The Comment box will highlight in red, and you will see an asterisks when you have indicated an answer of "No." A comment will be required.



Step 2 - At the end of each pay period, you will be asked to attest that the time included on your timecard has been recorded accurately.

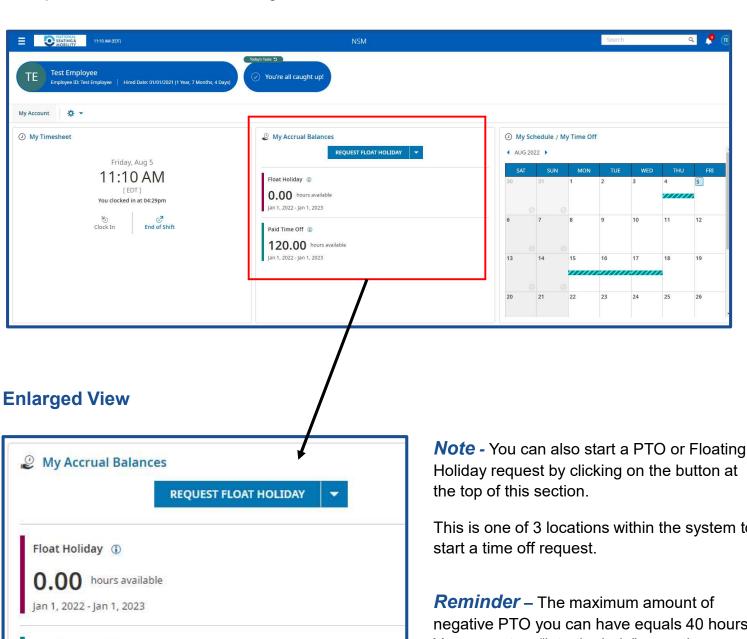
If you answer "no," you must include comments so your time can be corrected.





Checking Your PTO Balance:

Step 1 - From the dashboard, navigate to the middle section of the screen.



Holiday request by clicking on the button at

This is one of 3 locations within the system to

negative PTO you can have equals 40 hours. You cannot go "into the hole" more than one week's worth of time.

The system will not allow additional requests if your balance shows as -40 hours.



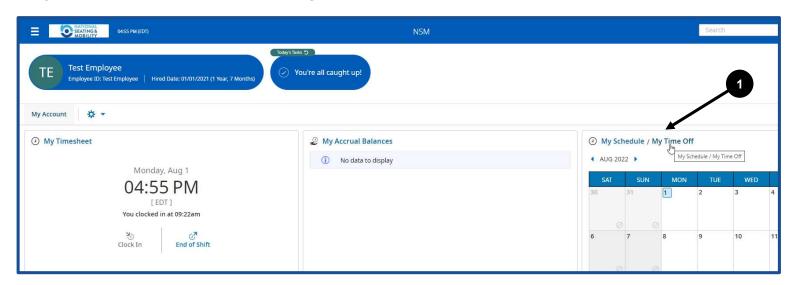
Paid Time Off ①

Jan 1, 2022 - Jan 1, 2023

120.00 hours available

Requesting Time Off:

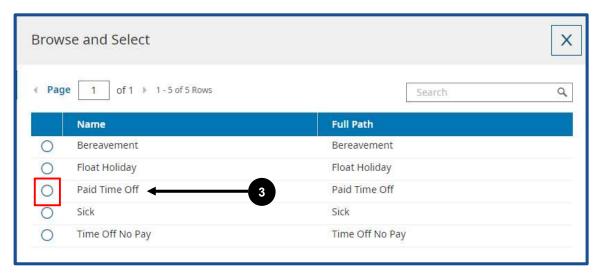
Step 1 - From the dashboard, click on My Time Off.



Step 2 - Select the Browse icon from the Time Off Type box.



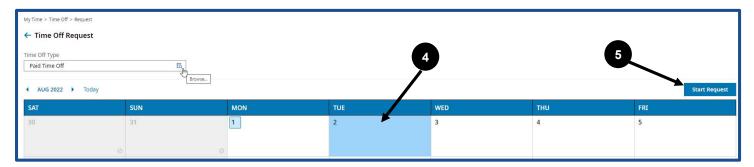
Step 3 - Select the type of time off request. In this example, we will select **Paid Time Off**.



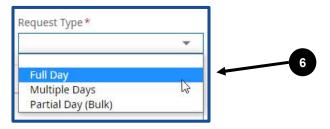
Note - You will only see time off options that are available to you. For example, most employees will not see **Sick**. This bank is only available to CA & MA part-time employees.



Step 4 & 5 - Select the day within the calendar and click Start Request.

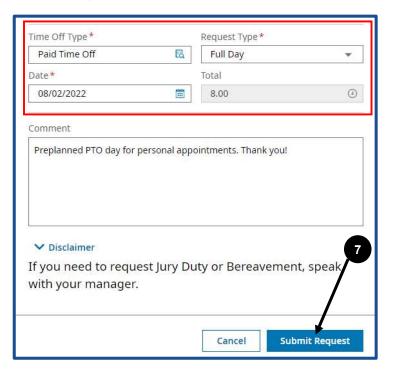


Step 6 - Select Full Day, Multiple Days or Partial Day from the drop-down list under Request Type.

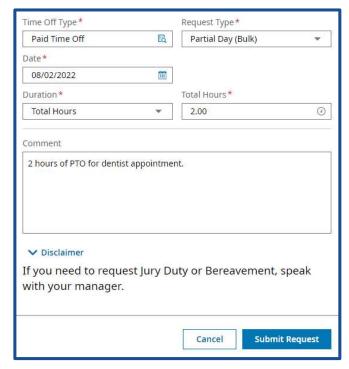


Step 7 - Double check that the Time Off Type, Request Type and Dates are all accurate. Add comments if you would like. Click to **Submit Request**.

Full Day Example

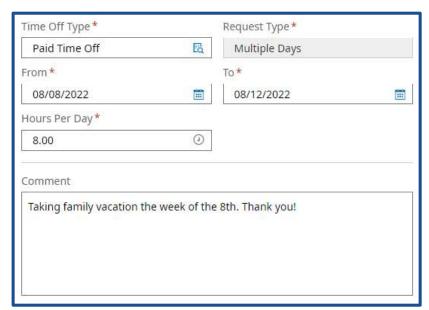


Partial Day Example





Multiple Day Example

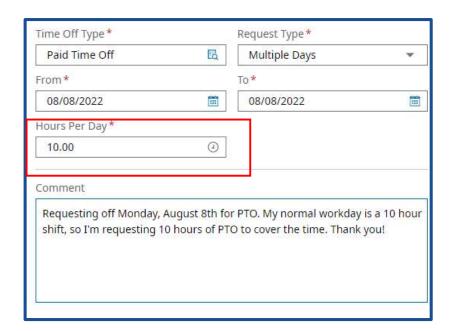


Note – You must enter the number of hours per day on the Partial Day request and Multiple Day request.

You will be unable to submit the request without completing every field with an asterisk.

Note for employees working a compressed workweek – If you're working a flex schedule that includes more than 8 hours in your normal workday, you will likely want to use the Multiple Days request type, even when asking off for a single day.

Selecting the Multiple Day type will allow you to enter greater than 8 hours per day. In the example below, this employee is only taking off one day. You'll notice the **From** and the **To** are the same date, but the **Hours Per Day** field has been changed to 10.



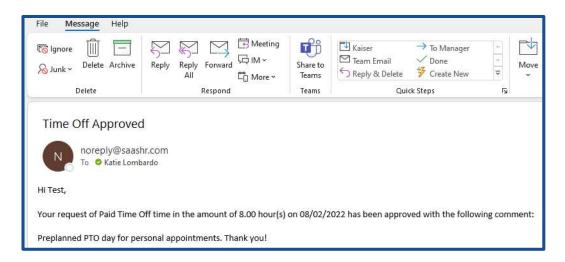


Additional Tips

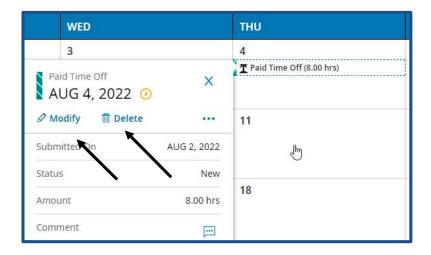
Once submitted, you will see the requested day off on your calendar denoted by a palm tree.



Once approved, you will receive an email notification.



• If your plans change, you can also modify or delete the time off request. Click the green line on your calendar request and then select **Modify** or **Delete** and follow the prompts.

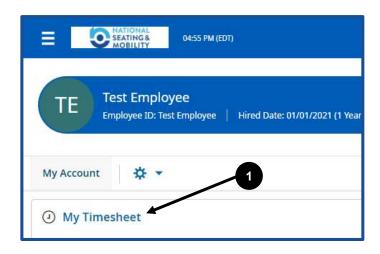






Correcting a Missed or Inaccurate Punch:

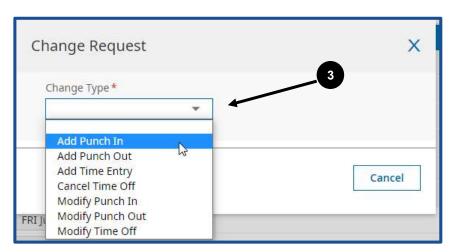
Step 1 - From the dashboard, click on My Timesheet.



Step 2 - From the top-right of the timesheet page, click on Change Request.

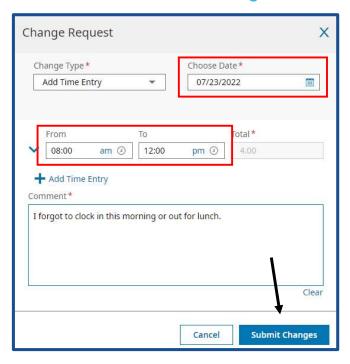


Step 3 - Select the type of change from the drop-down menu. You have the option to add a punch in/out, add a time entry, cancel or modify a PTO request, or modify a punch in/out.





Add Time Entry Example: Ensure that the date is correct. Add the **From** and **To** times. Add a **comment** and click **Submit Changes**.



Note - If you've missed all in and out punches from a single day (4 time entries missed), then you call add all 4 times at once. No need to submit multiple time entry workflows.

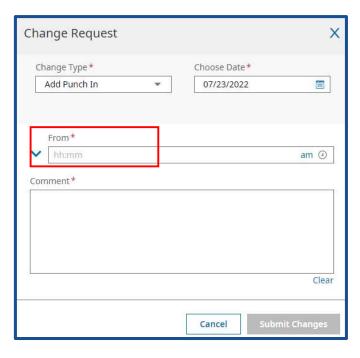
Click the Add Time Entry plus sign to add a second line of "in and out" data.

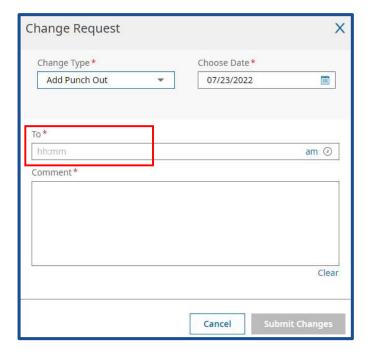


Add Punch In / Out Examples:

Adding a punch in will only require the **From** time. Add a comment and click **Submit Changes**.

Adding a punch out will require the To time. Add a comment and click Submit Changes.



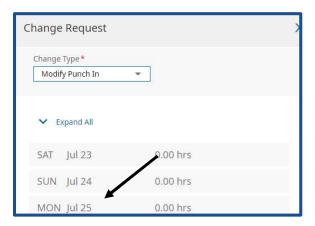




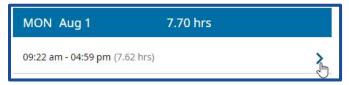
Working off the clock is prohibited. All hours worked must be represented in the system and paid appropriately per wage and hour regulations.

Modify Punch In / Out Example:

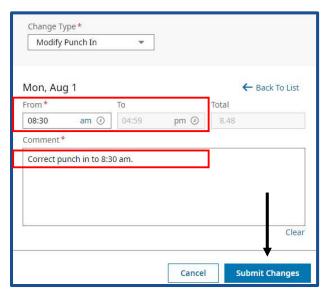
Select the date form the list.



Select the punch in or out to edit.



Correct the time, add a comment, and click submit changes.

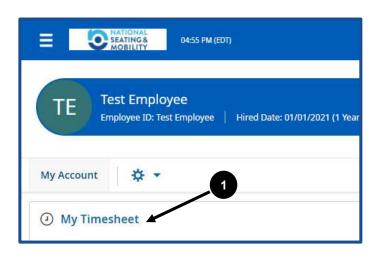


Note: The steps provided above are the preferred method to communicate and correct any missed or inaccurate punch data on your timecard. Every employee is obligated to communicate, in writing, any adjustments to their time. If you are unable to submit corrections as explained here, please email your manager. It is the employee's responsibility to ensure all timecard data is accurate. **Working off the clock is prohibited.** All hours worked must be represented in the system and paid appropriately per wage and hour regulations.



Approving Your Timecard:

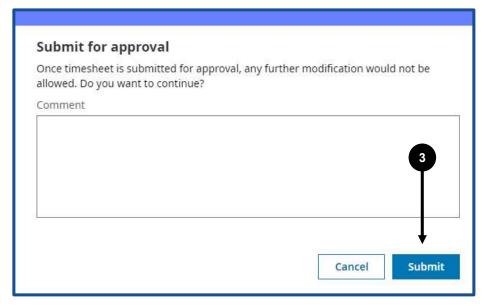
Step 1 - From the dashboard, click on My Timesheet.



Step 2 - From the top-right of the timesheet page, click on Submit.



Step 3 – Entering a comment is optional. Click **Submit**.





Attendance, Timekeeping, & Meal Break Policy Reminders:

Attendance

- o It is the employee's responsibility to ensure all timecard data is accurate.
- Working off the clock is prohibited. All hours worked must be represented in the system and paid appropriately per wage and hour regulations.
 Failure to report all time work will result in disciplinary action, up to and including termination.
- o Continuous and/or excessive issues with accurately tracking time may result in the employee receiving disciplinary action, up to and including termination.
- Employees are expected to notify their Manager if they will be absent, tardy, or need to depart early.
- Employees may receive an occurrence for any unapproved/unplanned absence, tardy, or early departure. Five (5) or more occurrences within a 90-day time frame is considered excessive and may result in disciplinary action, up to and including termination.

Rest Breaks

Employees should also take two paid 15-minute breaks each day.

- ✓ The first break should be taken mid-morning shift. The second break should be taken some time in the middle of the afternoon shift.
- ✓ Employees do not clock out for a break. Breaks are paid time.
- ✓ Rest breaks cannot be accumulated, taken at the beginning or ending of the shift, and cannot be combined with meal breaks.



Attendance, Timekeeping, & Meal Break Policy Reminders:

Meal Breaks

When an employee's total work shift equals or exceeds 5 hours, an unpaid meal break of at least 30 minutes must be taken.

- ✓ Meal break must be <u>at least 30 minutes</u> in length.
- ✓ Meal break must begin before the end of the fifth hour of the shift.
- ✓ In California, a second meal break must be provided for a shift exceeding 10 hours. This second meal must be started before the 10-hour mark of a shift.

CA Meal Break Chart

Hours on the Clock	Meal Breaks
0 – 5 hours	0
5.01 – 5.99	Meal maybe waived*
5.01 – 10 hours	1
10.01 – 11.9 hours	2 nd meal may be waived*
10.01 – 15 hours	2

Waiving a Meal Break

In *very limited* circumstances, if both the employee and manager agree, a meal may be skipped. Details on when a meal can be waived are outlined below.

- If an employee's total shift for the day is less than 6 hours, then the meal can be waived.
- If an employee's total shift falls between 10.01 and 11.99 hours, then the second meal may be waived.

