

# NATIONAL SEATING & MOBILITY

# PALS PRIORITY PROGRAM


*Persons with ALS*

We focus on what's next so you can focus on *right now*.



## A COMPREHENSIVE PROGRAM FROM PEOPLE WHO UNDERSTAND

NSM is here to support you throughout your personal journey. We will ensure you have access to the right level of adaptive technologies for your mobility and independence.

MOBILITY	ACCESSIBILITY*	SERVICE	SUPPLIES*
			
Power Wheelchairs, Manual Wheelchairs Cushions, Custom Molds	Stair lifts, Ramps, Vehicle Lifts, In-Home Lifts, Lift Chairs, Door Openers, Bathroom Modifications, Platform Lifts	Repairs, Maintenance	Incontinence, Urological, Enteral

\*Product availability dependent on location.

## YOUR NATIONAL MOBILITY NETWORK DELIVERED LOCALLY



Our mobility experts will support you with personalized and knowledgeable care throughout your journey.

## GET A TEMPORARY MOBILITY SOLUTION UPON REQUEST



Waiting isn't an option, so we will get you into a temporary mobility solution, upon request, at your evaluation to preserve your freedom and quality of life.

# WHEN YOU OR A LOVED ONE HAVE BEEN DIAGNOSED WITH ALS, EVERY MINUTE MATTERS.

At National Seating and Mobility, we have developed a comprehensive care program through technologies and services with expedited delivery timelines.

We've built this program to anticipate your needs now and in the future to provide you support throughout the journey so you're never left waiting for a vital piece of equipment to help maintain your mobility.



1 DAY - 1 WEEK

## STEP 1

### Evaluation & Design

Your National Seating & Mobility team is designing a mobility solution to fit your needs, and will be communicating directly with your insurance provider or funding source regarding necessary documentation.

*\*Should additional diagnostics be needed, our team will schedule a follow-up visit in person, at your home or nearest branch location.*



2 WEEKS

## STEP 2A

### We File Your Paperwork

We work with your care team (Physician, Therapy) to create medical justification and documentation which will be filed with your insurance to secure approval for coverage.

## STEP 2B

### Await Insurance Approval

We submit all the required documentation, follow up with your insurance provider or funding source regularly and send you an update once we have received approval to purchase and/or deliver your equipment.

*\*If using grant or alternative funding for any wheelchair components, lead time could be extended.*



1 - 2 WEEKS

## STEP 3A

### We Place Your Order

When we receive approval from your insurance provider or funding source, all parts and/or components are ordered and delivered to our branch location. Once all components are received and assembled, we contact you to schedule delivery.

## STEP 3B

### Schedule Your Delivery

Once we address any additional required preparation of your order, we reach out to you to schedule delivery. If your order is being delivered with the support of a therapist or in a clinic setting, we work to coordinate with them. Please do not contact your therapist or clinic to schedule directly. We are happy to answer any questions you have.

## NSM KEEPS YOU MOVING.

### LEARN MORE ABOUT HOW NSM CAN PARTNER WITH YOU TODAY.

Name  
Street Address  
City, ST Zip  
o. XXX.XXX.XXXX  
c. XXX.XXX.XXXX  
f. XXX.XXX.XXXX  
name@nsm-seating.com



**NATIONAL  
SEATING &  
MOBILITY**

LET'S GET *moving*